



PATENT  
Attorney Docket No.: SONY-22100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: ) Art Unit: 2143  
)  
Klaus Hofrichter et al. ) Examiner: Pwu, Jeffrey C.  
)  
Serial No.: 09/705,478 ) **AMENDMENT AND RESPONSE TO**  
) **OFFICE ACTION MAILED ON**  
Filed: November 2, 2000 ) **September 25, 2006**  
)  
For: **REMOTE MANUAL,** ) 162 North Wolfe Road  
MAINTENANCE, AND ) Sunnyvale CA 94806  
**DIAGNOSTIC SERVICES FOR** ) (408) 530-9700  
**NETWORKED ELECTRONIC** )  
**DEVICES** ) Customer No. 28960

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action of September 25, 2006, please amend the subject application as follows:

**AMENDMENTS**

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 20 of this paper.